



2017 Private Lead Service Line (LSL) Voluntary Replacement FAQ's

What is a lead service line?

- There is an underground pipe on your property that goes from the curb stop (a small valve typically located on the terrace) into your basement and connects to your water meter.

What are my options to replace the lead service line for 2017?

- Use a plumber from our pre-qualified list to replace your lead pipe and the City will pay part of the replacement bill. The City will have a list of pre-qualified plumbers available on our website (<https://www.fdl.wi.gov/departments.imi?DeptID=32&DeptPage=219>) on May 24, 2017.
 - Work can begin after July 1, 2017, with a completion date prior to September 30, 2017.
- Do it on your own – you can choose to go on your own and contact a licensed plumber to replace your lead service line, but you will not get any money from the City if you choose this option.
 - Work can begin at any time – this decision is between you and your plumber.
- Do nothing – due to the health risks we hope no one takes this course.

What steps do I need to take to participate in the voluntary plan for 2017?

- Contact the Water Department Business Office at (920)322-3680 to indicate you are interested by July 1st 2017 to ensure that you will receive the subsidy. *Contacting the City to show interest **does not** mean you have to participate. This call alone also does not qualify you for the subsidy.*
- Contact plumbers from the City's Prequalified Plumber list to obtain quotes (we recommend getting at least two quotes) to replace your lead service line.
 - If the property is owned by a business, not an individual, federal program requirements state that Davis Bacon and Related Acts provisions (prevailing wage rates) may apply.
- You choose the quote that you would like to use and schedule the work with the plumber. There is a one page form that you and the plumber will need to fill out and submit to the City for approval **before** the work takes place in addition to any contracts between you and the plumber. This form and submission instructions will be available on the same website listed above on May 24, 2017.

Why do I have to use a plumber from this list?

- You only have to use a plumber from the list if you want the subsidy that is being offered. Even though the program is voluntary, the Safe Drinking Water Loan that funds the subsidy requires the City to provide the list and requires the plumbers on the list to be used.

What is the subsidy that is being offered?

- 50% of the eligible costs up to a maximum of \$2,000 per property.

Who does the subsidy go to?

- Upon completion of the project, and a passing inspection from the City Inspection department (the plumber coordinates the inspection with the City) the plumber will submit a payment request to the City and the City will directly pay the plumber the subsidy amount. This means you will only pay the plumber the remaining balance, including any ineligible expenses.

What are the eligible costs?

- This was a part of the prequalification process for the plumbers, but eligible costs are all costs associated with replacing the lead service line from the curb stop (small valve underground in the terrace) to the meter setting (including costs to restore property to original condition).

2017 Private Lead Service Line (LSL) Voluntary Replacement Timeline

- May 24, 2017
 - List of prequalified plumbers will be posted on website
 - <https://www.fdl.wi.gov/departments.iml?DeptID=32&DeptPage=219>
 - Forms for program participation will be posted on website
 - Agreement for Lead Water Service Replacement Program
 - Application for Payment of Cost for Lead Water Service Line Replacement

- July 1, 2017
 - Deadline to contact the City Water Business Office (920)322-3680 to indicate interest in program and ensure that you will receive the subsidy
 - Date that work can begin on private property for program participants

- September 30, 2017
 - Deadline for 2017 program work to be completed by plumbers