



City of Fond du Lac Fire/Rescue

815 South Main Street • Fond du Lac, WI 54935-5738
Office: (920) 322-3800 • Fax: (920) 322-3801
www.fdlfire.com

Dear Lockbox Purchaser:

Beginning March 1, 2018, Rapid Entry System Lock Boxes by Kidde will be available to purchase online at Lockbox.Shopkidde.com. Kidde will no longer be available for purchase using an order form by phone, fax, or standard mail. Kidde has moved to the online ordering method in order to be fully compliant with industry security and privacy protocols for the protection of customer information, and to provide faster secure order processing.

Please proceed to the provided website and set up an account. After setting up the account you will be able to search for and select Fond du Lac Fire Department, make your selection, and then check out using a credit card.

For questions with ordering, please e-mail: lockbox@shopkidde.com or call 800-654-9677 ext. 3048365

In order to monitor the lockbox process from time of purchase until your keys are placed in the box by us and also for recordkeeping purposes, we ask that you send us a copy of your order form at the time of ordering. Please send the copy to:

Fond du Lac Fire/Rescue
Attn: Troy Haase, Division Chief of Fire Prevention
815 South Main Street
Fond du Lac, WI 54935-5738

If you would like, you can fax a copy to 920-322-3801 or email a copy to fireinspections@fdl.wi.gov in lieu of mailing. If you have any questions concerning this process please contact (920) 322-3800.

Thank you very much for your cooperation in this matter.

Sincerely,

Peter O'Leary
Fire Chief