



Don't forget to complete a Stop Service Form to schedule your final water reading.

If water service is needed at your new address, a Start Service Application is required.

Fond du Lac Water Utility
109 N Macy Street
Phone: (920) 322-3680
Email: fdlwater@fdl.wi.gov
Web: www.fdl.wi.gov/water



Forms to Start/Stop Water Service or to make account changes are available on the utility's website or at the Water Business Office
*Completed forms can be returned via email fdlwater@fdl.wi.gov or mailed/dropped off at 109 N Macy St.

Pay Your Water Bill



www.invoicecloud.com/fonddulacwi



1 (855) 635-0959



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1. In person at the City Payments counter located in the City/County Government Center, 160 S. Macy Street Monday thru Friday 7:45 a.m. to 4:30 p.m
2. Payment drop boxes located in the City/County Government Center Lobby, lot 19, or Lot 22 off of Macy Street.

Payments deposited in drop box after 1:30 p.m. will be credited to your account the NEXT business day.
Online payments made after 3:30 p.m. will be credited to your account the NEXT business day.

IMPORTANT

A late payment charge of 1% per month will be added to bills payed after the due date. The late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. this late payment charge is applicable to all customers. To avoid late payment charges, this payment in full must be received before 4:30 p.m. on the due date.

Failure to Receive Bill: Every Reasonable care will be exercised in the proper delivery and mailing of water bills. Failure to receive a bill, however, shall not relieve any person of responsibility for payment of water bills within the prescribed period.

AUTHORIZED RATES OF THE FOND DU LAC WATER UTILITY

QUARTERLY FIXED WATER SERVICE CHARGE

5/8" METER.....	\$44.00	4" METER.....	\$455.00
3/4" METER.....	44.00	6" METER.....	829.00
1" METER.....	69.00	8" METER.....	1,253.00
1 1/2" METER.....	119.00	10" METER.....	1,822.00
2" METER.....	182.00	12" METER.....	2,390.00
3" METER.....	298.00		

VOLUME WATER CHARGE 1 CCF = 748 GALLONS

0 - 50 CCF	\$4.74
51 - 1000 CCF	\$4.60
OVER 1000 CCF.....	\$4.31

QUARTERLY PUBLIC FIRE PROTECTION CHARGES

5/8" METER.....	\$ 19.20	4" METER.....	\$ 483.00
3/4" METER.....	19.20	6" METER.....	963.00
1" METER.....	48.30	8" METER.....	1,542.00
1 1/2" METER.....	96.00	10" METER.....	2,313.00
2" METER.....	153.00	12" METER.....	3,084.00
3" METER.....	288.00		

AUTHORIZED RATES OF THE WASTEWATER COLLECTION & TREATMENT SYSTEM

QUARTERLY FIXED SEWER SERVICE CHARGE

5/8" METER.....	\$37.50	4" METER.....	\$213.00
3/4" METER.....	37.50	6" METER.....	393.00
1" METER.....	49.50	8" METER.....	612.00
1 1/2" METER.....	66.00	10" METER.....	903.00
2" METER.....	90.00	12" METER.....	1,194.00
3" METER.....	141.00		

VOLUME SEWER CHARGE \$3.91 per CCF

2021 Water Quality Report is now available:

<https://www.fdl.wi.gov/water/water-quality/water-reports/>

Call the Utility (920) 322-3680 if you would like a hard copy of the report mailed to you.