



Don't forget to complete a Stop Service Form to schedule your final water reading.

If water service is needed at your new address, a Start Service Application is required.

Fond du Lac Water Utility  
109 N Macy Street  
Phone: (920) 322-3680  
Email: [fdlwater@fdl.wi.gov](mailto:fdlwater@fdl.wi.gov)  
Web: [www.fdl.wi.gov/water](http://www.fdl.wi.gov/water)



Forms to Start/Stop Water Service or to make account changes are available on the Utility's website or at the Water Business Office

\*Completed forms can be returned via email [fdlwater@fdl.wi.gov](mailto:fdlwater@fdl.wi.gov) or mailed/dropped off at 109 N Macy St.

### Ways to Pay Your Water Bill



[www.invoicecloud.com/fonddulacwi](http://www.invoicecloud.com/fonddulacwi)



1 (855) 635-0959 (No Service Fees)



Payable to City of Fond du Lac  
PO Box 830 Fond du Lac, WI 54936-0830



In person at City Payments located in City/County Government Center.  
160 S. Macy St. Mon-Fri 7:45 am- 4:30pm



Payment drop boxes located at the City/County Government Center Lobby, Lot 19, or Lot 22 off of Macy Street

Payments deposited in drop box after 1:30 p.m. will be credited to your account the NEXT business day.

Online payments made after 3:30 p.m. will be credited to your account the NEXT business day.

### **IMPORTANT**

A late payment charge of 1% per month will be added to bills paid after the due date. The late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers.

**Failure to Receive Bill:** Every reasonable care will be exercised in the proper delivery and mailing of water bills. Failure to receive a bill, however, shall not relieve any person of responsibility for payment of water bills within the prescribed period.

### **AUTHORIZED RATES**

#### QUARTERLY FIXED WATER SERVICE CHARGE

5/8" METER.....	\$44.00	4" METER.....	\$455.00
3/4" METER.....	44.00	6" METER.....	829.00
1" METER.....	69.00	8" METER.....	1,253.00
1 1/2" METER.....	119.00	10" METER.....	1,822.00
2" METER.....	182.00	12" METER.....	2,390.00
3" METER.....	298.00		

#### VOLUME WATER CHARGE    1 CCF = 748 GALLONS

0 - 50 CCF .....	\$4.74
51 - 1000 CCF .....	\$4.60
OVER 1000 CCF.....	\$4.31

#### QUARTERLY PUBLIC FIRE PROTECTION CHARGES

5/8" METER.....	\$ 19.20	4" METER.....	\$ 483.00
3/4" METER.....	19.20	6" METER.....	963.00
1" METER.....	48.30	8" METER.....	1,542.00
1 1/2" METER.....	96.00	10" METER.....	2,313.00
2" METER.....	153.00	12" METER.....	3,084.00
3" METER.....	288.00		

#### QUARTERLY FIXED SEWER SERVICE CHARGE

5/8" METER.....	\$37.50	4" METER.....	\$213.00
3/4" METER.....	37.50	6" METER.....	393.00
1" METER.....	49.50	8" METER.....	612.00
1 1/2" METER.....	66.00	10" METER.....	903.00
2" METER.....	90.00	12" METER.....	1,194.00
3" METER.....	141.00		

#### VOLUME SEWER CHARGE    \$3.91 per CCF

**2021 Water Quality Report is now available:**

<https://www.fdl.wi.gov/water/water-quality/reports>

Call the Utility (920) 322-3680 if you would like a hard copy of the report mailed to you.